

# Glendower Prep School Parent Communication Ladder

#### Headmistress: Ms Claire Boyd

If your concern cannot be resolved at any of the earlier levels, or if it is a particularly serious matter.

### Deputy Head (Academic): Miss Laura Rodgers

For serious academic concerns or issues unresolved by the Form Teacher or Head of Department.

# Deputy Head (Pastoral): Mrs. Kemi Ehilebo, Designated Safeguarding Lead

For safeguarding issues & significant pastoral concerns, including bullying, well-being, and child protection matters

#### Head of Pre-Prep: Mrs. Aneta Gupta

For Pre-Prep (Year 1 & Year 2) related concerns that cannot be resolved by the Form Teacher or if a broader view of your daughter's development is required.

### Head of Nursery and EYFS: Mrs. Lucy Russell

For Nursery & Reception related concerns that cannot be resolved by the Class Teacher or if a broader view of your daughter's development is required.

# Head of Department (Prep Only: Year 3 - Year 6)

If you have an unresolved concern regarding a particular subject, the Head of Department can provide additional support and guidance.

#### Form Teacher

For routine academic, social, or day-to-day concerns related to your child. This is your first point of contact. They know your child best and can address most questions or concerns efficiently.





